



Newsletter



Issue 9 Autumn/Winter 2012

Welcome to the next edition of our practice newsletter. As well as keeping you informed of any changes happening at the practice, there is also some helpful information on some of the services we offer.

Meet the team Francesca Messer



We are very pleased to welcome Francesca to the dental team as a full time trainee dental nurse.

Francesca has previously worked in the hospitality sector, and is very excited to be starting her new career as a Dental Care Professional.

She will begin her formal training in September 2012 and will be working towards gaining the National Certificate in Dental Nursing. This is a 15 month course which involves practical assessments, coursework and a final examination.

We will all be on hand to help and support her as she settles into her new position and wish her well with her training, and we hope that she will be very happy at The Old Malt House!

The “pitter-patter” of tiny feet

Our lovely Lauren, who first joined the practice in 2007, is expecting her first baby in January 2013.

We will all miss her when she starts her maternity leave after Christmas, and wish her well as she embarks on her new journey into motherhood (sleepless nights and nappy changing)!

We will look forward to reporting on the arrival of “baby bump” in the next edition of the newsletter!

Retirement

Carol, who has been part of our cleaning staff for 11 years, has decided that it is time to “hang up” the rubber gloves and will be retiring in November. We hope that she has a long and happy retirement.

Flexible patient finance

We are always seeking new ways to improve the service that we offer our patients and to understand and accommodate their needs. We are aware that dentistry can be costly, especially with more extensive treatments such as root fillings, crowns and bridges or for cosmetic treatments such as tooth whitening and orthodontics.

With this in mind, we are pleased to announce that we are now able to offer patients the choice to spread the cost of more extensive treatments using our flexible interest-free and low cost payment options.

Examples:-

Using 0% APR and 7.9% APR Representative rates.

Treatment/ cost	Term (months)	APR	Monthly payment	Total payment
Tooth whitening	12	0% Interest free	£32.50	£390.00
Crown	12	0% Interest free	£30.17	£362.00
£1500.00	12	0% Interest free	£125.00	£1,500
£1000.00	24	7.9% Low cost	£45.06	£1081.43
£2000.00	24	7.9% Low cost	£90.12	£2162.87

With our affordable low cost payment options to help you budget for your dental treatment it has never been easier to achieve that perfect smile!

If you require any further information regarding any of our payment options just ask a member of the dental team who will be happy to give you a quotation. (Available for treatment plans over £350. Terms and conditions apply).

What are crowns?

Crowns are an ideal way to rebuild teeth which have been broken, weakened by decay, have a very large filling or have been root treated. A crown fits right over the remaining part of the tooth, making it strong and giving it the shape and contour of a natural tooth.

There are a number of reasons why your dentist may advise you to have a crown:-

- the tooth may have been weakened by having a very large filling
- you may have had a root filling which will need a crown to protect it
- you may have had an accident and damaged the tooth
- you may have discoloured fillings and would like to improve the appearance of the tooth
- it may help hold a bridge or denture firmly in place.

Crowns are made of a variety of materials, and new materials and technologies are being developed and introduced all the time. Crowns can be made from Gold, although most crowns are made of Porcelain bonded to a “core” of precious metal. The core is made, and layers of porcelain are then applied over it.

The dentist prepares the tooth to the ideal shape for the crown. This means removing most of the outer surface, and leaving a strong inner ‘core’. The amount of the tooth removed will be the same as the thickness of the crown to be fitted. Once the tooth is shaped, the dentist takes impressions of the prepared tooth, which are sent to the dental technician, along with any other information they need to make the crown.



The tooth is prepared by removing the outer surface.

Crowns are made to match your other teeth exactly. The shade of the neighbouring teeth is recorded, to make sure that the colour looks natural and matches the surrounding teeth. A temporary crown, usually made in plastic, is then fitted until the permanent one is ready.

Once the fit and appearance of the crown has been checked it is cemented in place with special dental cement.



The permanent crown is fitted over the prepared “core”.

If you have any questions about crowns, please do not hesitate to ask one of the dental team.

Sundry items

We stock a wide range of quality dental care products at the practice and all at competitive prices.

Our qualified team of dentists, hygienist and oral health educators are always on hand to advise you of the correct dental care products for your oral care regime.

If there are any other dental care products that we do not currently stock, but you would like us to obtain for you, please let us know.

Our Promise and Commitment.

We are committed to providing you with a quality service, and welcome your comments.

We are always interested in your opinion, and your feedback is important in helping us to look for ways to improve our service to you.

We are currently looking for patient's who are willing to write a testimonial of their experience at the practice. If you would be happy to write a small article about your recent visit to the practice, please ask to speak to Tracey.