

Newsletter



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Welcome to the next edition of our practice newsletter. As well as keeping you informed of any changes happening at the practice, there is also some helpful information on some of the services we offer.

The Dental Awards 2016

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2016

The Dental Awards are the original and most respected awards programme in UK dentistry. For the past 17 years The Dental Awards have recognised the outstanding individuals and teams whose commitment and drive continues to raise standards throughout UK dentistry.

Although we have always been extremely proud of our practice, we have never considered entering the Dental Awards before. However, after all of our recent achievements following our relocation we thought that this year was the perfect time to celebrate and share their successes.

We were delighted to hear that we had reached the finals for the categories of Best Practice Design and Interior, and Tracey for Practice Manager of the year.

Being selected as finalists was a marvellous accolade and testament to all of our hard work and dedication over the last few years.



The whole team attended a gala dinner at the Dentistry Show in Birmingham to see the winners being announced. We were ecstatic when Tracey was awarded the “Highly Commended” second place for Practice Manager of the year, and then overjoyed to be presented with the award for Best Practice Design and Interior. “With ‘patient care’ at the forefront of the whole design process, and the care and attention to detail that went into every stage of the planning, to be presented with this award and be acknowledged by our peers that we have created something special is very humbling,” says Brian.

We are all extremely proud of our new ‘award winning’ practice!



Jessica Scott

Since we have moved, the practice has continued to grow steadily, with new patients joining every day. In order to continue to offer patients the best possible service; and in light of Helen’s recent retirement, we are extremely delighted to be welcoming Dental Surgeon Jessica Scott to the clinical team.

Jessica will be available to see patients; both existing and new from September 2016. If you would like to

book an appointment with Jessica, please do not hesitate to ask one of our receptionists who will be happy to accommodate your request.

Jessica qualified from Bristol University in 2014 with an impressive number of awards including the 2014 Bristol Dental Alumni Association Research Prize following her charity work for the dental charity DentaId in Cambodia. After working as a Foundation Dentist in general practice in Wiltshire for a year, she has been working as a Junior Doctor in the Maxillofacial and Oral Surgery Department in Salisbury Hospital, gaining valuable experience and expanding her skill sets as well as undertaking additional post-graduate qualifications.

Jessica is very excited to be making the move to Sturminster Dental Care and we hope that she will be very happy here.



Jessica Scott BDS MFDS RCSEd

Sarah Hiscock

We have also recently welcomed new dental nurse Sarah to the team.



New team member Sarah

Sarah, who qualified as a dental nurse in 2014 brings with her a wealth of experience and expertise, and has fitted into the team effortlessly!

We hope Sarah will be very happy here!

The fools guide to “on-line booking”

To make our services even more accessible, we are now able to offer you the convenience of being able to book your dental appointments from the comfort of your own home.

By registering for our online services you can book, or re-arrange your dental appointments at the “click of a mouse”!

You can register and access the online booking system by visiting our website www.sturminstderentalcare.co.uk

If you are already a patient at the practice, please click on the black tab “**Book Online**” to proceed with the registration process. You will then be directed to a screen with three options. Please select the option for “**Existing Patients**” and click on the tab “**Activate Account**”. Press “**Click Here**” to request your activation number. Fill in your personal details and then press “**Send Email**”.

You should then receive an email (usually within 24 hours) with your activation number.

Once you have your activation number, please repeat the steps above until you are prompted to enter your activation number and press “**Activate Account**”.

You will then be invited to set up your log in details and a password of your choice. Once you have completed this stage, you can use the “**Log In**” option to access your appointments online.

You can book or re-schedule a wide range of appointments using our online booking system, however there are certain treatments that can only be booked in person or by telephone due to the fact that they cannot be categorised by consistent appointment lengths.

If you would prefer us to complete the registration process for you, then please pass your email address to one of our receptionists who will be more than happy to do this for you.

Our Promise and Commitment

We are committed to providing you with a quality service, and are always seeking to improve upon the services that we offer.

If we please you – take one of our business cards from reception, and tell your family and friends about us. If we don’t please you – please tell us!

