



What should I expect before my appointment?

- When you contact us to book an appointment, the reception team will ask you some questions relating to your general health.
- They will ask you specific questions to ascertain whether you or anyone in your household are displaying the coronavirus symptoms.
- We will contact you 2-3 days before your appointment to check again whether you, or anyone in your household are displaying coronavirus symptoms.
- The reception team will talk you through what you need to do once you arrive at the practice.
- Before you leave home, please ensure that you are well hydrated, and have had a comfort break as the toilet facilities are not currently available at the practice.
- Please attend the practice alone wherever possible.
- Please avoid bringing any unwanted items with you such as heavy coats and bags.