

What happens when I arrive at the practice?



- On arrival, please ring the doorbell on arrival and wait for a team member to escort you into the practice.
- THE PRACTICE IS OPERATING A CLOSED-DOOR POLICY AND THE DOOR WILL BE LOCKED AT ALL TIMES.
- On entering the practice, you will be asked to sanitise your hands.
- A team member will ask you some more questions relating to your general health, COVID-19 symptoms, and take your temperature.
- We will ask you to adhere to the 2 metre social distancing rules while you are in the practice. Posters, banners and floor markings will help you to keep as safe distance.
- The reception team will either direct you straight into the treatment room, or advise you where to sit and wait.
- If your travel arrangements are complicated, or you are travelling from a long distance away, please check your temperature before you leave home, if it is above 37.5°C please ring the practice for advice.
- All of our team members undergo daily temperature checks and COVID screening.
- The practice environment will look very different to what you are used to; there are fewer chairs, no magazines or toys and no water dispenser.