

## What happens when I arrive at the practice?



- Please ensure that you are wearing a face covering to the practice (unless exempt).
- On entering the practice, please sanitise your hands at the sanitising station provided in the entrance hall.
- Please pay attention to the 2 metre social distancing markers, and follow the directions to the waiting area where your temperature will be recorded.
- The reception team will advise you where to sit and wait.
- The clinicians will call you for your appointment. Please take your belongings with you.
- If your travel arrangements are complicated, or you are travelling from a long distance away, please check your temperature before you leave home. If it is above 37.5 degrees please ring the practice for advice.
- All of our treatment rooms are cleaned and disinfected between each patient.
- All of our team members undergo daily temperature checks and COVID screening.
- The practice environment will look very different to what you are used to; there are fewer chairs, no magazines and no water dispenser.