

- The reception team will contact you the day before your appointment to check whether you, or anyone in your household are displaying coronavirus symptoms. This will either be via a text message, or by telephone.
- Please continue to attend the practice alone wherever possible.
 - Please wear a face covering (unless exempt).
- On entering the practice, please sanitise your hands at the sanitising station provided in the entrance hall.
- Please continue to observe the social distancing markers, and follow the directions to the waiting area where your temperature will be recorded and the reception team will advise you where to sit and wait.
- The clinicians will call you for your appointment. Please take your belongings with you.
- If your travel arrangements are complicated, or you are travelling from a long distance away, please check your temperature before you leave home. If it is above 37.5 degrees please ring the practice for advice.
- All of our treatment rooms are cleaned and disinfected between each patient.
- All of our team members undergo daily temperature checks and COVID screening.
- The practice environment will look very different to what you are used to; there are fewer chairs, no magazines and no water dispenser.
- Our clinical staff will be wearing additional PPE (personal protective equipment), but please do not be alarmed – it is still us underneath it all!
- After your appointment you will need to make your own way back to reception as our clinical staff will not be allowed to escort you.
- Please sanitise your hands again as soon as you get to the reception desk.
- The reception team will be behind a screen and will be wearing PPE.
- The practice environment will look very different to what you are used to; there are fewer chairs, no magazines or toys and no water dispenser.
- Please be aware that, due to the nature of providing dental treatment, it is not possible for the clinical team, in the surgery, to practise social distancing.