

- The reception team will contact you the day before your appointment to check whether you, or anyone in your household are displaying coronavirus symptoms or have tested positive for coronavirus. This will either be via a text message, or by telephone.
- Please continue to attend the practice alone wherever possible.
  - Please wear a face covering (unless exempt).
- On entering the practice, please sanitise your hands at the sanitising station provided in the entrance hall.
- The clinicians will call you for your appointment. Please take your belongings with you.
- All of our treatment rooms are cleaned and disinfected between each patient.
- All of our team members undergo daily temperature checks and COVID screening.
- Please sanitise your hands again as soon as you get to the reception desk.
- The reception team will be behind a screen and will be wearing face masks.
- As we begin to return to a more normal working environment, we have introduced more chairs into the waiting area. There are enough seating areas to give patients the option to continue with social distancing should they wish to. We have put more chairs back into the waiting area no magazines or toys and no water dispenser.
- We are not yet able to put magazines, toys or a water dispenser back into the waiting area.