

- The reception team will contact you before your appointment to check whether you, or anyone in your household are displaying coronavirus symptoms or have tested positive for coronavirus. This will either be via a text message, or by telephone.
- Please continue to attend the practice alone wherever possible.
- You may now choose whether to wear a face covering to the practice.
- On entering the practice, please sanitise your hands at the sanitising station provided in the entrance hall.
- The clinicians will call you for your appointment. Please take your belongings with you.
- All of our treatment rooms are cleaned and disinfected between each patient.
- Please sanitise your hands again as soon as you get to the reception desk.
- The reception team will be behind a screen and may be wearing face masks.
- As we begin to return to a more normal working environment, we have introduced more chairs into the waiting area. There are enough seating areas to give patients the option to continue with social distancing should they wish to.
- We are now able to offer drinking water and magazines for your enjoyment while waiting for your appointment.